



## SHOWSTOPPER TERMS AND CONDITIONS

- *Please check tickets at time of purchase as refunds or exchanges are not permitted.*
- All shows are general admission unless otherwise stated. Tickets purchased by phone are sold on the basis of "best available" at the time. Customers with specific seating preferences should inquire with the Reception staff in person at the time of purchase.
- Entry to the club is restricted to members, their guests, members of Affiliated Clubs and visitors who reside 10km or more from the club. Possession of a show ticket does not guarantee entry to the Club.
- All shows are restricted to those 18 years & above, unless otherwise stated.
- For Children based shows, anyone under 18 years of age must remain in the immediate company of a responsible adult at all times.
- The advertised time is when show doors open. This is 30 minutes prior to the start of the show.
- If dining in the Club prior to a Ticketed Show, please allow sufficient time to dine prior to the commencement of the show. Refunds will not be paid for arriving after the start time of the show
- When available, bar service in the Auditorium is opens 30 minutes prior to the commencement of the Show and will continue until 15 minutes after the conclusion of the Show.
- Video or professional cameras or sound recorders may not be used in the show room unless previously approved by the performers of the show in conjunction with Club Management.
- Smoking is not permitted anywhere inside the club except where clearly marked.
- Any person deemed to be intoxicated will be refused service and asked to leave the Club. If a patron is removed from a Ticketed Show due to intoxication no refund will be given.
- Customers are to be dressed according to Club dress regulations.
- The Club reserves the right to withdraw or substitute artists from advertised programs.
- The Club reserves the right to cancel a show at any time. In the event of a cancellation a full refund will be given or tickets to another Ticketed Show given in Lieu.
- The Club reserves the right to refuse entry.
- If entry is refused or a person is asked to leave, no refund will be available.